



Annual Report 2024 - 2025

"Building compassion and
connection across Delta"



Table of Contents

Mission and Values.....	1
Leadership Messages.....	2
Hospice Support.....	3
Grief & Bereavement Support.....	4
Our Volunteers.....	5
Financial Review.....	6
Donor Recognition.....	7

We gratefully acknowledge that we live and work on the traditional territory of the Tsawwassen and Musqueam First Nations and of all the Hun'qumi'num speaking people who have been stewards of this land since time immemorial.

Heron Hospice Society of Delta
4631 Clarence Taylor Crescent
Delta, BC, V4K 4L8
604 245 7380
info@heronhospice.org

heronhospice.org
Charitable Registration Number
710428673RR0001

Mission and Values

We provide compassionate care and support to people with life limiting illnesses and their families; and support individuals who are grieving the loss of a loved one.

We passionately strive to excel in everything we do and believe in these core values which define how we behave:

INCLUSIVE

Embrace all, ensuring that they are respected and valued.

COMPASSIONATE

Treat everyone with compassion, empathy and kindness.

HONEST

Are good stewards of all resources, transparent and accountable for our actions.

COLLABORATIVE

Partner with other community resources to maximize services provided.

Leadership Messages

What a year it has been! The 2024–2025 fiscal year marked a huge step forward for our Society, defined by real growth, a fresh vision for our future, and a renewed commitment to how we run our organization.

Boosting Our Impact One of our biggest wins this year was strengthening our financial health. We brought on dedicated staff to focus specifically on fundraising, and it has been a game-changer. Having that expertise in-house has allowed us to run fantastic events and build stronger relationships with our sponsors. Ultimately, this ensures we have the resources we need to achieve our Mission.

Our Vision for 2028 This Spring, we took the time to really think about where we are going. The result is our new Strategic Plan, a roadmap that will guide us through 2028. Our focus is clear: we want to ensure long-term sustainability, expand our services, and deepen our connection with the community. This plan is our shared story of how we will care for the people we serve.

Clarifying Roles To support all this growth, we also took a fresh look at how we operate. We have updated our governance model to clarify roles, ensuring the Board can focus on the big picture while our amazing Staff are empowered to handle the day-to-day business.

I am incredibly proud of what we have accomplished together. A huge thank you to our members and the entire community across Delta and the Tsawwassen First Nation Lands. We couldn't do it without you, and I can't wait to see what next year brings.



Chris Pettypiece, President

I'd like to start by expressing my heartfelt thanks to our volunteers, staff, Board, clients, donors, and supporters for everything you bring to this organization. This past year has truly highlighted the remarkable ways Heron continues to evolve in supporting our community.


We began the year with strong momentum as we launched new programs and welcomed additional volunteers. Our relationship with the care team at Irene Thomas Hospice also grew, supporting our ability to ensure compassionate end-of-life care for our community.

A major milestone was the expansion of our services across Delta, including the introduction of counselling and group programming in North Delta. This growth has opened doors for residents who previously faced barriers accessing grief and bereavement support. Throughout the year, our team continued their professional development, ensuring our services remain responsive, evidence-based, and aligned with the needs of those we serve. The impact of hospice supportive care was evident at our signature events. During Hike for Hospice, the spirit of our work was beautifully captured: "Heron Hospice walks alongside our community."

Looking ahead to 2026, we will continue nurturing our programs, expanding access, and strengthening sustainable operations so that every person in Delta can receive inclusive, compassionate care when they need it most.

I am deeply grateful to all Heron's supporters, your dedication makes this vital work possible and keeps us moving forward together.

Sincerely,



Keara Kington, Director Operations

BOARD OF DIRECTORS 2024 - 2025

Chris Pettypiece, President
Laura Dixon, Vice President
Dr. Wayne Peace, Treasurer
Sharon Farrish, Secretary
Decima Mitchell (resigned 2025)

Kim Mooney (resigned 2025)
Dr. Janice Peace
Mike Stradiotti
Allie Williams

Hospice Support

Visiting Hospice Residents

We provided social and emotional support for hospice residents and their family & friends through empathic listening and conversation.

Pet Therapy

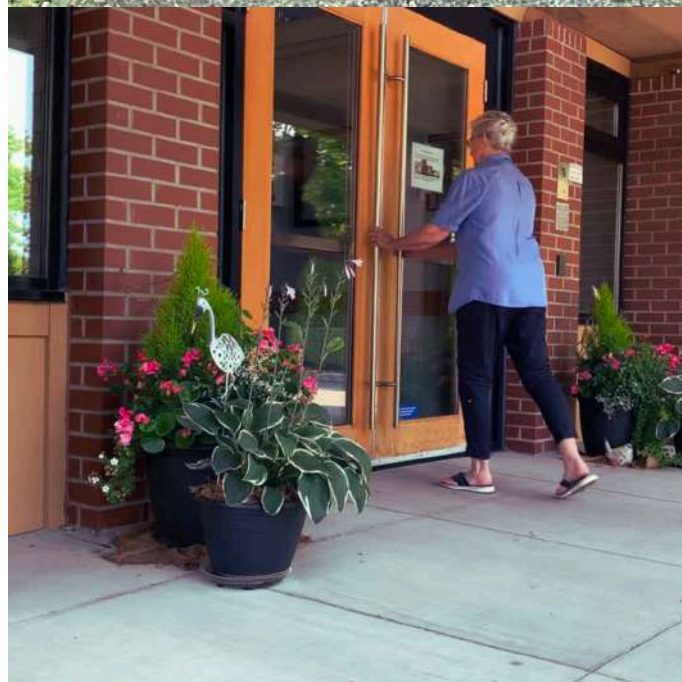
Certified therapy dogs visited the Irene Thomas Hospice regularly, offering comfort and companionship.

Therapeutic Touch

We offered gentle, calming service at the Irene Thomas Hospice, supporting comfort and relaxation for residents and their families at end of life.

Tea Service

Volunteers offered residents, families and friends home baked treats from an antique tea cart, served on fine china.



2040

**Volunteer Hours
at the Irene Thomas
Hospice**

58

**Visiting
Volunteers**

60+

**Hours Tending to the
Shared Garden space**

Grief & Bereavement Support

We provide free counselling to anyone in Delta and the Tsawwassen Lands experiencing grief or loss, regardless of connection to Irene Thomas Hospice. This year, we proudly launched our first North Delta program, bringing crucial support to more residents and expanding access to our services across the community.

620

**Hours of Individual
Counselling
provided at no cost**

***"Connections are the essential lifeline
of the grieving journey. So grateful for
the opportunity and support."***

Client Testimonial

110

**Counselling Clients
Served**

***"There is a deep importance of
inclusivity in my counselling practice.***

***I work collaboratively with my
counseling clients, to ensure shared
decision-making and trust."***

Sherry Du, Registered Counsellor

400

**Hours of Therapeutic
Grief Group**

Support Groups

Guided by our values of inclusivity, compassion, and collaboration, we provided diverse programming designed to support each client's holistic needs and encourage connection.

61 Art Sessions Provided to Clients

**207 Bereavement Walking Group
Sessions Provided to Clients**

**104 Mindfulness & Relaxation
Sessions Provided to Clients**

**157 Yoga After Loss Sessions
Provided to Clients**

**48 Cooking Together After Loss
Sessions Provided to Clients**





Heron Hospice Society of Delta
Comfort, Compassion and Care for our Community

Our Volunteers Are The Heart of Heron Hospice Society of Delta

Our volunteers show up with compassion and empathy, walking alongside residents, families, and clients through some of life's hardest and most tender moments. They provide companionship and comfort at the Irene Thomas Hospice, support our grief and bereavement groups, and help create safe spaces where people can connect and heal. They also play a vital role in our events and fundraising efforts. Their dedication makes it possible for Heron to offer care and support throughout our community. We are deeply grateful for the time, energy, and spirit they so generously give.


96

Volunteers

5364

Total
Volunteer
Hours

**12 New
Volunteers
Completed
30-hour
Training**



I REALLY appreciate IT.
For all the time
you dedicate we want
to thank you. From the
smiles you give, the
conversations you have.
The special dog who brings
such joy. The flowers, the
cups of tea + cookies.
5
Dean + Sholay
thank you so very much.

Financial Review

ASSETS	2024-25	2023-24
Cash	\$ 42,317	\$ 3,401
Term Deposits	458,320	234,900
GST recoverable	<u>1,330</u>	<u>1,333</u>
Total Assets	\$ 501,967	\$ 269,674
LIABILITIES		
Accounts Payable	\$ 35,843	\$ 16,231
Employee deductions payable	<u>2,923</u>	<u>1,998</u>
Total Liabilities	\$ 38,766	\$ 18,229
DEFERRED CONTRIBUTIONS		
	\$ -	\$ 4,250
	\$ 38,7266	\$ 22,479
NET ASSETS		
General Fund	\$ 18,201	\$ 47,195
Restricted Fund	<u>445,000</u>	<u>200,000</u>
Total	\$ 463,201	\$ 247,195
	\$ 501,967	\$ 269,674
Net Assets Beginning of Year	\$ 46,687	\$ 238,241
Excess rev/expenses	216,514	8,446
Restricted Funds	<u>445,000</u>	<u>200,000</u>
Net Assets	\$ 463,201	\$ 246,687

REVENUE	2024-25	2023-24
Events	\$ 141,010	\$ 164,831
Donations	267,494	68,171
FHA Contract	49,116	49,117
Grants	90,852	15,943
Membership Fees	1,494	1,125
Other Fundraising	33,201	-
GST rebate	<u>1,339</u>	<u>2,562</u>
Total Revenues	\$ 584,506	\$ 301,749
EXPENSES		
Programs	\$ 113,424	\$ 87,305
Volunteer mgmt.	36,054	37,250
Fundraising	48,251	48,608
Rent	18,823	13,837
Insurance	4,204	3,195
Office /Admin	16,050	12,583
GST expense	2,669	4,485
Professional Fees	8,138	16,450
Salaries	<u>132,949</u>	<u>76,174</u>
Total Expenses	\$ 380,562	\$ 300,287
Interest income	\$ <u>12,570</u>	\$ <u>6,984</u>
Excess rev/exp.	\$ 216,514	\$ 8,846

As Treasurer of the Board of Heron Hospice Society of Delta, I am pleased to present the financial results for the fiscal year ended September 30, 2025.

Thanks to the generous support of our donors and a strong grant portfolio, we achieved a revenue increase of 93.7% compared to last year. A significant part of this was due to a large legacy gift. This year has shown us the lasting impact of Legacy Gifts. By including Heron Hospice Society in your will, you help build sustainable funds that support compassionate care for individuals facing end-of-life and for those grieving.

Our board continues to invest in the organization's long-term sustainability. This year we established a dedicated reserve fund to build liquidity and support emerging program needs.

At year-end the fund stood at \$125,000, representing approximately three months of annual operating costs. We have established two other reserve funds of \$120,000 for expansion of services and \$200,000 to fund the investigation of a possible social enterprise such as a thrift store.

While this is a solid financial position, we remain vigilant about changing funding landscapes. Our risk assessment highlights potential loss of grant funding, decreased donations and inflationary pressure on program delivery. The Finance Committee will continue to monitor these pressures and bring recommendations to the Board.

My thanks to the finance team, the auditors, and our external funders for their rigorous oversight. With ongoing support from our donors, including monthly contributions, sponsorships, individual donations, and legacy gifts, we can continue walking alongside families through their most difficult times, ensuring that compassionate care remains at the heart of everything we do.

Wayne

Dr. Wayne Peace, Treasurer



Heron Hospice Society of Delta

Comfort, Compassion and Care for our Community

THANK YOU TO OUR DONORS

We extend our heartfelt thanks to all the generous individuals, organizations and businesses for their support. Below is a list of those who donated more than \$500 this past year.

Bruce & Patti Bried
City of Delta
Delta Community Foundation
Delta Charitable Firefighters Society
Brad & Laura Dixon
Paul Downes
Sylvia Edgson
Marion Freeborn
First West Foundation
Mary Grimwood
Brian Johnson
Gordon Laughland
Darlene Lebedovich
Deborah MacLagan
Wayne Martinolich
Karen McNair
Kim Mooney
Ladner Motors Ltd.

Pamela Nosworthy
Peace Family Fund
Graeme Peck
Chris Pettypiece
Reid Family
Lee Reynolds
Don Rossander
Rotary Club of Tsawwassen
Royal Canadian Branch #61
Kaes Scouten
Haywood Securities Inc.
Ian Short
Scott Stoilen
Thomas Investments
Janet Ticknor
Tsawwassen Order Old Bastards
Paul Witt
Barrie Whitley
William Wood



heronhospice.org
info@heronhospice.org

4631 Clarence Taylor Crescent
Delta, BC V4K 4L8

604 245 7380